

Terms and Conditions

Up to \$500 Bonus Visa eGift Card

Information about this promotion and how to participate forms part of these Terms and Conditions. Participation in this promotion is deemed acceptance of these Terms and Conditions.

This promotion is not valid in conjunction with any other Haier promotions unless otherwise stated. The full list of available promotions and their Terms and Conditions can be found [here](#).

Who can claim?

Participation in this promotion is only open to Australian residents 18 years and over. Employees (and their immediate families) of the Promoter, participating retailers and agencies associated with this promotion are ineligible to claim. Immediate family means any of the following: spouse, ex-spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister or 1st cousin.

Promotional Period

The promotion commences 12.01am AEST 14th April 2025 and closes 11.59pm AEST 31 May 2025 (Promotional Period). Claims must be received by the Promoter by 11.59pm AEST 31st July 2025 (Claims Closing Date). Any claims received after this date will be ineligible.

This promotional offer is not available to customers who choose to delay delivery of their Qualifying Product(s) beyond the Claims Closing Date as the provision of model and serial number(s) is mandatory for entry into this promotion.

Promotional Offer

Purchase a qualifying Haier product as set out below (Qualifying Product(s)) from a participating retailer in Australia in a single transaction during the Promotional Period and be eligible to claim an Activ™ Visa eGift Card to the value set out in the table below.

Participating retailers are classed as any Australian retail outlet authorised by the Promoter to sell Haier appliances.

Qualifying Product(s) and Visa eGift Card Value

CATEGORY	QUALIFYING PROODUCTS*	EGIFT CARD AMOUNT**
LAUNDRY	HLC1290CTB1	\$500
	HWDX1590CTB1	\$200
	HWF10AN1, HWF10ANB1, HDHP90AN1, HDHP90ANB1, HWT10AD1, HWT10ADB1, HWT12AD1	\$150
	HWF85AN1, HWF85ANB1, HWF95AN1, HWF90AN1, HWF95ANB1, HWF90ANB1, HDHP80AN1, HDHP80ANB1, HWT08AN1, HWT09AN1, HWT10AN1, HWT09AD1, HWT10ANB1, HWD9050AN1, HWD1050AN1	\$100
REFRIGERATION	HRF680YZS, HRF680YZC, HRF680YPS, HRF680YPC	\$250
	HRF575XS, HRF575XHS, HRF580YHS, HRF575XHC, HRF580YHC, HRF580YHN, HRF580YPS, HRF580YPC, HRF680YS	\$200
	HRF520BW, HRF520BS, HRF520BHC, HRF520FS, HRF520FHS, HRF516YHC, HRF530YS, HRF520FHC, HRF530YC	\$150
	HRF420BW, HRF420BS, HRF420BC, HRF420BHS, HRF420BHC, HRF420BEC	\$100
DISHWASHING	HDW15U3S1, HDW15U3B1, HDW15F3S1, HDW15F3B1	\$100
	HDW15F2S1, HDW15F2B1, HDW15F1S1, HDW15F1B1, HDW15U2I1	\$50

*Qualifying Products may change and are subject to availability. **Per Qualifying Product Purchased

This promotion applies to purchases of A grade products only and does not apply to purchases of trade seconds or refurbished products. The offer is not applicable to trade (commercial) or wholesale suppliers, this includes but is not limited to purchases made from suppliers that do not generally sell direct to the public.

Qualifying Product(s) are to be paid in full prior to registering your claim for this promotion. Laybys will not be accepted unless paid in full within the Promotional Period. Qualifying Product(s) purchased under finance or payment agreements are eligible to participate in this promotion.

Products under rental agreements with a minimum period of no less than 18 months are eligible for this promotion. To qualify, a rental agreement must be established during the Promotional Period. Proof of rental agreement must be submitted with your online claim and must clearly detail the Qualifying Product(s) purchased, date of establishment of rental agreement and the rental term. Products under rental plans with rental terms less than 18 months are ineligible to claim for this promotion.

If a Qualifying Product(s) is on backorder ('out of stock') a deposit on that product must be paid during the Promotional Period to be eligible for this offer. Full payment and receipt of the Qualifying Product(s) (and therefore access to the product and serial number(s)) must occur before the Claims Closing Date in order to lodge an online claim for this promotional offer.

How to Claim

You must register for your claim online at haier.com.au/promotions.

Claimants must agree to these full Terms and Conditions on the online registration form and supply the information marked as mandatory, including providing proof of purchase (or proof of rental agreement).

When registering your claim you must supply the following information:

- a. Contact details – first and last name of claimant (which must match the customer name on the proof of purchase), email address, and daytime contact phone number. The Promoter accepts NO responsibility for a Claimant submitting incorrect details.
- b. Model and serial number(s) of your Qualifying Product(s). These can be found on your product and/or product carton. Please ensure that these are obtained before installing the product(s).
- c. Copy of your proof of purchase - a receipt/tax invoice indicating customer name, date of purchase, store name (including address), invoice number, details of Qualifying Product(s) including model number, the price paid (excluding any additional charges e.g. warranty costs) and total invoice amount.

You can provide the Promoter with your proof of purchase by either scanning or taking a photo of your proof of purchase and uploading with your claim form.

1. Scanning – scan proof of purchase and save as a PDF
2. Photo – take a photo of your proof of purchase from your smartphone and make sure it is in focus and legible

If the above requirements are not met, your claim will be declined and you will then be required to submit a new online registration form with the correct information.

You are responsible for providing the correct details. If the details provided are incorrect, your claim will be declined and the Promoter will contact you to advise that the Activ™ Visa eGift Card cannot be issued. You will then be required to submit a new online claim form with the correct details. If the email address you provide is incorrect, the Promoter is not responsible for recovering or reissuing the Activ™ Visa eGift Card (and in any event may be unable to do so).

Please ensure you retain your original proof of purchase. Failure to produce the proof of purchase when requested may, in the absolute discretion of the Promoter, result in the invalidation of a claimant's claim and forfeiture of any right to an Activ™ Visa eGift Card .

If the Promoter is unable to verify the authenticity of the product and serial number(s) supplied during the claim process, the claimant shall, if requested by the Promoter, provide an electronic image of the product and serial number(s) or cut out and post in the product and serial number(s) from the product carton. The Promoter reserves the right to withhold and / or refuse payment of the Activ™ Visa eGift Card where it suspects that any false or fraudulent claim is being made or where a claim has been made which does not comply with these terms.

If your claim is approved you will receive an approval email. If you have not received a confirmation email please check your Spam or Junk folder. If you do not receive a confirmation email you will need to re-submit your claim and/or contact the Promoter.

To follow up on the status of your claim, or if you do not receive your Activ™ Visa eGift Card within 45 days of your approval email, please contact the Promoter at promotions@haier.com.au and include your full name, contact number and unique code (found in your approval email).

The claimant agrees that if they receive the Activ™ Visa eGift Card but then return the Qualifying Product(s) under any returns policy the retailer may have, they will also return the Activ™ Visa eGift Card to the Promoter. This includes the full load value of the Activ™ Visa eGift Card, regardless of whether any portion of the load value has been spent by the claimant.

The Activ™ Gift Card is issued by Heritage and People's Choice Limited trading as Heritage Bank ABN 11 087 651 125 pursuant to a licence from Visa Worldwide PTE Ltd. For full terms & conditions visit activgiftcard.com.au/terms-conditions. Redemption of the Activ™ Visa eGift Card is subject to those terms and conditions, including any expiry date. Any unused balance of the Activ™ Visa eGift Card after the expiry date will not be awarded as cash.

This promotion is in no way sponsored, endorsed or administered by, or associated with, Activ™ Visa eGift Card .

General

All claims are subject to verification by the Promoter. The Promoter reserves the right, at any time, to verify the validity of claims (including contacting the place of purchase) and claimants (including a claimant's identity, age and place of residence) and to disqualify any claimant who submits a claim that is not in accordance with these Terms and Conditions or who tampers with the claim process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

Any misrepresentation or fraudulent information submitted by the claimant will disqualify the claim.

The Promoter reserves the right to withhold and / or refuse payment of the Activ™ Visa eGift Card where it suspects that any false or fraudulent claim is being made or where a claim has been made which does not comply with these terms.

Incomplete, indecipherable, or illegible claims will be deemed invalid.

The Promoter reserves the right to vary these Terms and Conditions without notice, to modify, reschedule or terminate the promotion or to modify or extend the closing date and criteria of the promotion at its discretion.

The Promoter's decision on all matters pertaining to this promotion is final and binding and no correspondence will be entered into, except as otherwise stated in these Terms and Conditions.

Claims and Activ™ Visa eGift Cards are not transferrable or assignable and cannot be taken as cash.

If any Activ™ Visa eGift Card or part of a Activ™ Visa eGift Card is unavailable, the Promoter, in its discretion, reserves the right to substitute the Activ™ Visa eGift Card with a different Digital Gift Card of equal or greater value.

The Promoter (or its associated or affiliated companies or third parties who have licensed its brands to the Promoter or contributed to the application) (**Content Owner**) own or license from third parties all application content. All application content remains the sole property of the applicable Content Owner and is protected under all relevant copyright, trademark and other applicable laws. Nothing on the application should be construed as granting any license or rights to use or distribute any application content, without the Promoter's express written agreement or of the other applicable Content Owner.

Nothing in these Terms and Conditions restricts, excludes, or modifies any consumer rights under any applicable statute including *the Competition and Consumer Act 2010 (Cth)*.

Insofar as is permitted by applicable law, the Promoter and its agents will not in any circumstances (whether arising in tort, contract or otherwise) be responsible or liable for any loss, damage, personal injury or death arising in connection with the promotion (including, but not limited to, liability in connection with: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim or offer that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason

beyond the reasonable control of the Promoter; (d) any tax liability incurred by a claimant; or (e) participation in the promotion), except where it is caused by the negligence or deliberate breach of the Promoter or its agents.

The Promoter may announce and/or advertise this promotion on Facebook and/or third party social media platforms. This promotion is in no way sponsored, endorsed or administered by, or associated with Meta or other third party social media platforms. Participants understand that they are providing their information to the Promoter and/or agencies acting on its behalf and not to Meta or other third party social media platforms. To the maximum extent permitted by law, you agree that you fully release and will hold Meta and other third party social media platforms harmless from all liability arising in any way out of this promotion.

Any cost associated with accessing the promotional website is the claimant's responsibility and is dependent on the Internet service provider used. If for any reason, any aspect of this promotion is not capable of running as planned including, but not limited to, by reason of infection by computer virus, mobile network failure, bugs, tampering, unauthorized intervention, fraud, technical failure or any cause beyond the control of the Promoter which corrupts or affects the administration, security, fairness, integrity or proper conduct of this promotion, the Promoter may in its sole discretion cancel, terminate, modify or suspend the promotion, or invalidate any affected entries.

The Promoter collects personal information in order to conduct this promotion and may, for this purpose, disclose such information to third parties, including, but not limited to suppliers associated with this promotion and as required, to Australian regulatory authorities, or use such information to contact the claimant in relation to this promotion. Your participation in this promotion is conditional on providing this information. These terms and conditions are deemed to incorporate the Promoter's privacy policy and by participating in this promotion, you accept the terms and conditions of the Promoter's privacy policy. For further details see the Promoter's privacy policy here: haier.com.au/privacy.

If any provision or part-provision of these Terms and Conditions is held to be invalid, illegal or unenforceable, it shall be deemed deleted, but that will not affect the validity, legality and enforceability of the remaining provisions of these Terms and Conditions.

This promotion and these Terms and Conditions are governed by the laws of Australia, New South Wales.

The **Promoter** is Fisher & Paykel Australia Pty Ltd (ABN 71 000 042 080) of Level 1, 1 Eden Park Drive, Macquarie Park, NSW 2113. Telephone 1300 650 590.